



# CHC33021 Certificate III in Individual Support (Ageing)

---

# Aged care is growing fast across Australia, with strong demand for qualified workers and wage increases of up to 28.5% following recent Fair Work decisions.

## About the Course

ET Australia is delivering the CHC33021 Certificate III in Individual Support (Ageing), a subsidised aged care training program designed to prepare participants for entry-level roles in residential aged care. This program will be delivered onsite at ET Australia in Gosford, combining face-to-face training with structured work placement at local aged care facilities. Participants will develop the skills, knowledge and confidence required to work effectively as part of an aged care team, supporting older people with dignity, respect and person-centred care.

## Structure

**Dates:** 3 August 2026 – 17 December 2026

**Location:** ET Australia Training College, 125 Donnison St, Gosford

**Days:** Monday, Tuesday & Thursday

**Time:** 9:00 am - 3:00 pm

This program combines classroom-based learning with a minimum of 120 hours of work placement. Work placement is integrated throughout the program from Week 4. ET Australia will arrange placement at one of our partner facilities on the Central Coast, with shift times varying depending on each facility's roster.

Students are required to wear the following during placement:

- Black pants (no tights)
- Black polo shirt
- Black enclosed, non-slip shoes
- ET Australia name badge

## What You'll Gain

Develop skills and gain practical experience that give you an advantage in the job market, including:

- A nationally accredited qualification
- 120 hours of work placement at a local aged care facility
- The opportunity to establish a professional network within the industry
- Practical experience providing care in a residential aged care setting
- A foundation for further study in aged care, nursing or community services
- Job-ready skills including communication, teamwork and safe work practices.

## Employment Opportunities and Pathways

Potential roles of employment include Care Service Employee, Accommodation Support Worker, Assistant in Nursing, and Personal Care Assistant. Graduates may also pursue higher qualifications such as CHC43015 Certificate IV in Ageing Support or specialised units within CHC33021.

## Is This Course Right For You?

To thrive in this course, it's beneficial to have:

- An interest in working with people
- Effective communication and interpersonal skills
- The ability to multitask
- Teamwork and collaboration skills
- Adequate fitness for manual handling and personal care tasks
- Proficiency in digital skills, language, literacy and numeracy.

Please note: A criminal history check is required as part of the entry process.

## Fees and Funding

This training is subsidised by the NSW Government, with fee-free places available for eligible participants. As places are limited, fee-free training is not guaranteed. For more information and to check your eligibility, visit ET Australia's website or contact ET Australia directly. Fee exemptions and scholarships may also be available for eligible students.

## Student Support

Each training program is supported by a dedicated Training Officer who is there to help you every step of the way. You'll also have additional access to your Trainer/Assessor outside of classroom hours. At ET Australia, we pride ourselves on creating a supportive learning environment and connecting students with external organisations whenever needed.



100% of participants in our last program gained employment in the industry.

\*Source: February 2025 Training Program Outcomes

Source: [www.fairwork.gov.au/newsroom/news/additional-pay-increases-for-nurses-and-aged-care-employees](http://www.fairwork.gov.au/newsroom/news/additional-pay-increases-for-nurses-and-aged-care-employees)

**Ready to Start Your Journey? Contact Us today.**

**Phone:** (02) 4323 1233

**Email:** [training@etaustralia.com](mailto:training@etaustralia.com)

**Website:** [www.etaustralia.com](http://www.etaustralia.com)

Connect with us:



ET Australia

