

Introduction to Care Support Work

Overview

To help train the workforce of the future ET Australia Training College is offering the Introduction to Care Support Work program.

This fee-free introductory training program is available for school leavers, young people, job seekers and employed people who are expected to become unemployed, as part of the NSW Government's Skilling for Recovery initiative. Eligibility criteria applies.



This program has been designed to provide students with introductory skills and knowledge required to work in the aged care and disability sectors. Students will learn;

- how to work with diverse people
- the importance of communication and how to effectively apply these in community services settings
- how to provide first aid

Within the context of a community services setting, students will learn how to: -

- Communicate effectively with people from diverse backgrounds and situations, addressing any constraints to communication
- Work with colleagues
- Complete workplace correspondence and documentation
- Contribute to continuous improvement
- Reflect on their own perspectives
- Appreciate and promote diversity and inclusiveness, and their benefits
- Provide a first aid response in a range of situations

Contact ET Australia Training College today to enquire about this course

Phone: (02) 4323 1233 **Email:** training@etaustralia.com **Website:** www.etaustralia.com

Connect with us:  ET Australia  @ETAustralia  ET Australia  ET Australia

Successful completion of this introductory program will start your preparation for work in aged care and disability settings.

This program is also a valuable pathway into other community services roles as the foundation knowledge gained is very transferrable across different community and workplace settings.

The program will allow students to:

- familiarise themselves with the aged care and disability sectors
- become familiar with some of the terminology that will be used in a community services workplace
- receive support and advice to see whether the type of entry level roles within the aged and disability sectors are suitable prior to committing to employment and / or further study
- achieve 3 units from the CHC33015 Certificate III in Individual Support qualification

This training program is provided at no cost to eligible participants and is subsidised by the NSW Government under the Smart and Skilled / Skilling for Recovery initiatives.

Entry Requirements

All applicants must attend / participate in an information session for selection into the program.

Applicants are required to have sound language, literacy, numeracy and digital skills.

It should be noted, that work in the disability and aged care sectors can be emotionally and physically challenging and can be very hands on. Applicants who are therefore planning on pursuing a career / further studies in these sectors post this introductory program, should be aware that they will need to have the functional capacity and fitness to perform the tasks and duties necessary for work in these sectors.

Eligibility

To be eligible for a Smart and Skilled subsidised training place, at the time of enrolment an individual must:

- Be an Australian citizen, a permanent Australian resident, a humanitarian visa holder or a New Zealand citizen, and
- Be aged 15 years or older, and
- Live or work in New South Wales, and
- No longer be at school or equivalent

Skilling for Recovery eligibility must also be met for participation in this program.

People eligible for Skilling for Recovery must meet the Smart and Skilled eligibility criteria and fit into at least one of the categories below:

- Unemployed (with or without a benefit); or
- At risk of unemployment *; or
- 17-24 years old (employed or not)
- In receipt of a Commonwealth Government benefit as specified in Attachment 1 (excluding dependents)

* *Examples of people at risk of losing their job definition/categories:*

- Stood down/furloughed employee: Employee that has been stood down and at risk of becoming unemployed. Requires upskilling or reskilling for new role and employment elsewhere
- Person returning to work (employed for 6 months or less): employed on condition of receiving training to build capacity and capability for the job role. This would be within the first 6 months of employment
- Low skilled/unskilled employee: Existing employee, with or without relevant skills or previous qualification up to Certificate III, that requires training to upskill to secure ongoing employment or future employment
- Workers in declining industries: Workers at any company in an agreed declining industry (e.g. international travel industry) who require upskilling/reskilling for redeployment.

Employment Opportunities

This is a preparatory program for work in the aged care or disability sectors.

There are opportunities for ET Australia to link graduating students with a local disability services employer who has an ongoing need to fill care support worker traineeship vacancies.

Further Study

This program is a valuable pathway into other community services areas of study.

Students may wish to further their studies and complete the CHC33015 Certificate III in Individual Support qualification electing to specialise in ageing, disability or home and community.

Structure

This program will be delivered via classroom-based training sessions.

Training Days: Mondays / Tuesdays

Training Dates: 3 May – 31 May 2021

Classroom times: 9.30am to 2.30pm (**excepting for the first aid unit** when training times will be 9.00am – 4.00pm)

Venue: Young Parent’s Hub, 2A Amy Close, Wyong

Students will be provided with comprehensive learner resources.

Students are required to undertake additional self-directed learning activities outside of the classroom sessions to complete the course requirements.

Participation in the training sessions at the scheduled times is mandatory, however, self-directed learning activities and assessment work can be completed at times that are suitable. Students can manage their workload and schedule in their studies around their lifestyle whilst working towards the due dates given for the assessments.

Outside of the classroom sessions, the Trainer / Assessor will be available for support via phone or email during business hours.

Units of Study

Code	Title
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTAID003	Provide first aid *

On successful completion of both the above units, students will be awarded a Statement of Attainment from CHC33015 Certificate III in Individual Support.

* This unit is delivered by Vital First Aid (RTO ID 90531) <https://www.vitalfirstaid.com.au/> under an approved Smart and Skilled subcontract arrangement (approval number TMO_0002022_566). Under this subcontract arrangement ET Australia will maintain responsibility to ensure the quality of the training and assessment, develop the training plan, manage complaints and issue certification. Vital First Aid will be responsible for the delivery and assessment of the first aid unit.

Student Fees (Subsidised Training Place)

This program is fully subsidised by the NSW Government.

How will I be assessed?

A variety of assessment techniques will be used.

Students must successfully complete **all** assessment activities to achieve competency in both units. Types of assessment activities include question and answer activities, case studies, simulations, workbook activities and role play activities.

You will be required to complete assessment work outside of the scheduled training sessions.

How can I enrol?

Attendance is required at an information session and interview for selection into the program.

To register your interest please call ET Australia on 4323 1233 or email training@etaustralia.com

This subsidised training is nationally recognised, so you need to have a USI to enrol. For more information visit <http://www.usi.gov.au/Pages/default.aspx> or speak with an ET Australia representative.

Attachment 1 - Fee exemptions and concessions

Students who qualify for a **fee exemption** are:

- Australian Aboriginal or Torres Strait Islander people
- People with a disability (ie people who meet the disability fee exemption criteria, including the dependent child, spouse or partner of a recipient of a Disability Support Pension).
- Recipients of Fee-Free Scholarships

A student who receives a specified Commonwealth benefit or allowance is eligible for a **concession fee** for a qualification up to and including a Certificate IV. A student who is receiving an eligible benefit or allowance at the time of enrolment is eligible for a concession.

The concession fee is also available to a student who is a dependant of a person receiving a specific Commonwealth benefit or allowance. To be eligible for the concession the person who the student is a dependant of must be receiving the benefit or allowance at the time of enrolment.

The specified Commonwealth benefits and allowances for concession fees include:

- Age Pension
- Austudy
- Carer Payment (this category does not include the Carer Allowance or Carer Adjustment Payment)
- Disability Support Pension
- Family Tax Benefit Part A (maximum rate)
- JobSeeker Payment
- Farm Household Allowance
- Parenting Payment (Single)
- Special Benefit
- Veterans' Children Education Scheme
- Veterans' Affairs Pensions
- Widow Allowance
- Youth Allowance